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Considering the Switch to an Energy Contract?

Here's a Checklist of Things You Should Know.

So, you've been approached by a salesperson with information about gas and electricity contracts. There's a lot to consider. Use this list to check that you have considered your options, rights and responsibilities.

You have options – The Choice is yours.

- Your energy can be supplied by:**
 - (a) Your gas and electricity utilities. For most consumers, the natural gas and electricity prices charged by utilities are set by the Ontario Energy Board
 - or
 - (b) An energy retailer, if you enter into a contract. The Ontario Energy Board does not set prices that are included in energy retailer contracts.

- You do not have to enter into a contract**
 - ✓ Your energy service will continue with, or without, an energy contract.
 - ✓ If you choose to enter into a contract, be sure to read carefully because a contract is a legal document.

- Don't sign at the door**
 - ✓ Energy retailers are not permitted to ask you to enter into a contract on the doorstep of your home. Take your time to read the contract and the terms and conditions. And don't show anyone your bill until you are ready to enter into a contract.

- Energy retailers are private companies**
 - ✓ They are not your utility, the Ontario Energy Board or the government.
 - ✓ The Ontario Energy Board never visits consumers at home.

Compare prices

- Savings are not guaranteed.**
 - ✓ A retail contract may not save you money.

- Compare prices.**
 - ✓ Take the time to review and compare prices between retailer offers and utility prices.
 - ✓ The energy retailer will give you a price comparison sheet if it offers you a contract.
 - ✓ You can also use **the Ontario Energy Board's Online Bill Calculator**. [Insert graphic]

Remember, we're here to help you. Contact us:

[insert contact details]

Ce document est aussi disponible en français.

This document is also available on the Ontario Energy Board's website (www.ontarioenergyboard.ca) in a large-print version and in the following languages: [list other languages].