Energy Retailer Service Charges Working Group Meeting #1 September 7, 2017, 9:30am – 12:30pm

Location: Ontario Energy Board: 25th Floor (ADR Room), 2300 Yonge St, Toronto, ON Conference Line: 1 855-331-8822 / 416-933-3851 Conference ID: 3141462 Meeting Link: Join WebEx meeting Meeting Number: 739 048 370 Meeting Password: Energy07

Item #	Description	Time
1	Arrival of Attendees (coffee, muffins)	9:00am – 9:30am
2	Introductions and Presentation by OEB Staff Presentations by Working Group Members	9:30am – 9:45am 9:45am – 11:00am
3	Break	11:00am – 11:15am
4	Presentations by Working Group Members (continued) Roundtable Discussions on Draft List of Topics	11:15am – 11:30am 11:30am – 12:15pm
5	Closing Remarks and Next Steps	12:15pm – 12:30pm