



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

BY EMAIL AND WEB POSTING

December 13, 2023

To: All Licensed Electricity Distributors
All Other Interested Parties

Re: **Defining Ontario's Typical Electricity Residential Customer 2023 Update**
Ontario Energy Board File Number: EB-2023-0311

In recognition of an evolving electricity sector, the Ontario Energy Board (OEB) has completed a review of the standard value used to denote the electricity consumption of a **typical residential customer** in Ontario. The OEB has determined the value will remain 750 kWh.

This standard consumption value is widely used by distributors and the OEB to illustrate how changes in electricity rates and charges would impact electricity customers.

Please find attached the OEB's report entitled ***Defining Ontario's Typical Electricity Residential Customer 2023 Update***, which details the standard value to be used going forward.

Any questions related to this letter can be directed to Industry Relations at industryrelations@oeb.ca. The OEB's toll-free number is 1-888-632-6273.

Yours truly,

Kevin Mancherjee
Director Operations Decision Support