

STAKEHOLDER ENGAGEMENT FRAMEWORK

PROGRESS REPORT (APRIL - JUNE 2022)

OEB Stakeholder Engagement Purpose

The OEB engages with stakeholders to build mutually beneficial, enduring and trusted relationships with those affected by its work. Engagement is an integral part of the OEB's ability to execute its mandate, gain insights and deliver sound policy decisions that support sector sustainability and innovation, Ontario's economy and to protect consumers and provide public value.



Met with 332 people representing a range of stakeholders on important OEB initiatives and consultations.



We met with stakeholders on 15 different initiatives to provide opportunities for meaningful input and allow the OEB to hear and incorporate feedback into its work.



We engaged with 15 diverse stakeholder types that represent consumers, governments, intervenors, energy associations, interest groups, opinion leaders & academics, municipal, provincial and shareholder communities and regulated entities partners.



We consider stakeholder input consistently, transparently, and meaningfully across the OEB's work. We met with stakeholders 46 times to create transparent and ongoing dialogue from the strategic planning stage to the project implementation stage.

E[X]C MEETING

- 6 different stakeholder group types represented: consumers, energy associations, academics, regulated entities and non-regulated energy entities and special interest groups

ENGAGE WITH US PORTAL

- 963 site visits (5000+ YTD)
- 20% increase in participant registration
- 71% of visitors have spent time learning about our projects
- Two new consultation projects (9 projects hosted to date)

OUTCOMES & EVALUATION

The OEB is committed to improving the effectiveness and efficiency of its engagement with stakeholders over time and will monitor and measure its progress. The OEB will regularly review the Stakeholder Engagement Framework (SEF) and will always welcome input from sector participants on improvement opportunities. This progress report covers the period from April - June 2022.

MODERNIZATION

@ OEB

- OEB/IESO jointly hosted engagement session on Distributed Energy Resource integration
- New filing requirements for Distribution applications released
- Implemented 5th pilot project from the Joint Targeted Call with IESO's Grid Innovation Fund and the OEB Innovation Sandbox
- Updated Cost Assessment Model issued
- Letter sent to stakeholders from Chief Commissioner updating on adjudicative progress
- Letter sent to stakeholders from Chief Executive Officer updating on modernization progress
- Annual Compliance Report issued
- Net Metering options for consumers introduced
- Report on "Design of an Optional Enhanced Time-of-Use (TOU) Price" released
- Adjudicative Reporting Dashboard for fiscal 2021-22 released
- Enhancements made to "What's New" notification service

Details: [oeb.ca/modernization](https://www.oeb.ca/modernization)