

STAKEHOLDER ENGAGEMENT FRAMEWORK

PROGRESS REPORT

OEB Stakeholder Engagement Purpose

The OEB engages with stakeholders to build mutually beneficial, enduring and trusted relationships with those affected by its work. Engagement is an integral part of the OEB's ability to execute its mandate, gain insights and deliver sound policy decisions that support sector sustainability and innovation, Ontario's economy and to protect consumers and provide public value.



Engaging with stakeholders is an important part of what we do in performing our mandate. We met with 411 stakeholders from July to September, 2021 on important OEB initiatives and consultations.



We met with stakeholders on 10 different initiatives to provide opportunities for meaningful input and allow the OEB to hear and incorporate feedback into its work.



We engaged with 15 diverse stakeholder types that represent consumers, governments, intervenors, energy associations, interest groups, opinion leaders & academics, municipal, provincial and shareholder communities and regulated entities partners.



We consider stakeholder input consistently, transparently, and meaningfully across the OEB's work. We met with stakeholders 26 times to create transparent and ongoing dialogue with our stakeholders from the strategic planning stage to the project implementation stage.

TESTIMONIALS

from OEB Policy Day

“ A very successful policy day hosted by the OEB this year. I look forward to participating in these annually. ”

“ Great event - please continue to provide this type of transparency and open communications with the OEB. ”

“ It was engaging, thought provoking, and well organized. ”

OUTCOMES & EVALUATION

The OEB is committed to improving the effectiveness and efficiency of its engagement with stakeholders over time and will monitor and measure its progress. The OEB will regularly review the Stakeholder Engagement Framework (SEF) and will always welcome input from sector participants on improvement opportunities. This reporting period covers from July – September 2021.

MODERNIZATION

@ OEB

- **Adjudicative Modernization Committee established**
- **First OEB Livestream virtual hearing held on YouTube**
- **OEB Innovation Sandbox and IESO Grid Innovation Fund partnership announced**
- **First Policy Day: *Charting the Path to Top Quartile Regulator* held**

Details: oeb.ca/modernization-oeb