

## Decision on Enbridge's Application to Change its Natural Gas Rates and Other Charges

On November 20, 2025, the Ontario Energy Board (OEB) issued its [Decision and Order](#) approving a settlement proposal related to Enbridge Gas Inc.'s (Enbridge) application to change distribution rates for each of its rate zones effective January 1, 2026. The OEB approved the settlement proposal having found that it results in a reasonable outcome for ratepayers.

For a typical residential customer, the bill impact is estimated at 3.5% to 4% depending on the rate zone. Detailed bill impacts are outlined in the Draft Rate Order.<sup>1</sup>

In addition to rate changes under its OEB-approved Incentive Rate-Setting Mechanism<sup>2</sup> framework, Enbridge received approval for a revenue adjustment to account for the impact of the consumer Federal Carbon Charge being set to zero as of April 1, 2025. Enbridge will also credit ratepayers \$12.72M in 2026 related to the Federal Carbon Charge amounts collected prior to 2024.

These rates will be interim, pending the outcome of an appeal and judicial review related to aspects of the Phase 1 Rebasing decision.<sup>3</sup>

## INTERVENORS

Intervenors are individuals or groups who have permission to participate in a hearing before the OEB because they have a substantial interest in the proceeding. A list of the 10 parties that were approved as intervenors in this proceeding is available on page two of this Decision.

## ABOUT THE OEB

The OEB is the independent regulator of Ontario's electricity and natural gas sectors. It protects the interests of consumers and supports the delivery of clean, reliable, secure and affordable energy for the people, farms and businesses of Ontario and enables economic growth in the province. Its goal is to deliver public value through prudent regulation and independent adjudicative decision-making which contributes to Ontario's economic, social and environmental development. You can learn more about the OEB at [oeb.ca](https://oeb.ca).

Independence in the hearing and determination of matters is a key element of the OEB's mandate, established through legislative structures, the [Memorandum of Understanding](#) between the Minister of Energy and Electrification and the Chair of the OEB, and by-laws that set out clear lines of communication between government and the OEB. Commissioner panels hear and determine matters independently, with legislative protections and other instruments to ensure decisions are free from interference by the CEO, the Board of Directors and government. This also includes the Chief Commissioner when not assigned to the specific case.

<sup>1</sup> EB-2025-0163 Settlement Proposal and Draft Rate Order, October 23, 2025, Exhibit C, Tab 1, Working Papers, Schedule 3

<sup>2</sup> EB-2024-0111 Enbridge Gas rebasing Phase 2

<sup>3</sup> EB-2022-0200

## **Contact Us**

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*Ce document est aussi disponible en français.*

*This Backgrounder was prepared by OEB staff to inform Ontario's energy consumers about the OEB's decision and is not for use in legal or regulatory proceedings. It is not part of the OEB's reasons for decision; those may be found in the Decision on Settlement Proposal and Rate Order issued November 20, 2025, which is the official OEB document.*