

Decision on Hydro 2000's Major Rates Application

On March 27, 2025, the Ontario Energy Board (OEB) issued its [Decision and Order](#) on Hydro 2000 Inc.'s (Hydro 2000) application to change the rates it charges for electricity distribution beginning May 1, 2025.

The OEB approved the settlement proposal agreed upon by Hydro 2000, the intervenor in the hearing and OEB staff. The OEB was satisfied that the settlement proposal is in the public interest and has produced just and reasonable rates.

As a result of the Decision and Order, the estimated total bill impact¹ for a typical residential customer with a monthly consumption of 750 kWh will be an increase of \$10.82 per month (or 7.40%) before taxes and the Ontario Electricity Rebate.

The approved settlement has reduced the initial cost requests by various amounts while recognizing the challenges faced by Hydro 2000 in providing reliable electricity delivery to mainly rural areas.

Included in the cost reductions is a \$27,000 reduction (4%) in the 2025 Operations, Maintenance & Administration budget, resulting in a revised total of \$659,808.

This was another proceeding in which the OEB piloted a new adjudicative process that seeks to reduce the regulatory burden associated with filing and reviewing major rate applications for very small utilities. In this instance, with fewer formal interrogatories, the burden on the utility was reduced and the decision was issued on March 27, 2025, ahead of the original metric date (July 3, 2025).

INTERVENORS

Intervenors are individuals or groups who have permission to participate in a hearing before the OEB because they have a substantial interest in the proceeding. The Vulnerable Energy Consumers Coalition was the only intervenor in this proceeding.

ABOUT THE OEB

The OEB is the independent regulator of Ontario's electricity and natural gas sectors. It protects the interests of consumers and supports the delivery of clean, reliable and affordable energy for the people, farms and businesses of Ontario. Its goal is to deliver public value through prudent regulation and independent adjudicative decision-making which contributes to Ontario's economic, social and environmental development. You can learn more about the OEB at oeb.ca.

Independence in the hearing and determination of matters is a key element of the OEB's mandate, established through legislative structures, the [Memorandum of Understanding](#) between the Minister of Energy and Electrification and the Chair of the OEB, and by-laws that set out clear lines of communication between government and the OEB. Commissioner panels hear and determine matters

¹ The bill impacts are subject to change through the rate order process.

independently, with legislative protections and other instruments to ensure decisions are free from interference by the CEO, the Board of Directors and government. This also includes the Chief Commissioner when not assigned to the specific case.

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Ce document est aussi disponible en français.

This Backgrounder was prepared by OEB staff to inform Ontario's energy consumers about the OEB's decision and is not for use in legal or regulatory proceedings. It is not part of the OEB's reasons for decision; those may be found in the Decision and Order issued March 27, 2025, which is the official OEB document.