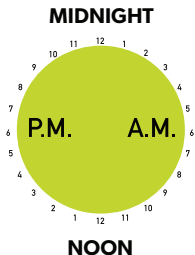


Emergency time-of-use prices in effect

Starting March 24, 2020, the off-peak electricity price of 10.1¢/kWh applies to all three time-of-use (TOU) pricing periods. The Ontario government intends for this pricing to be in effect for 45 days to support families and small businesses during the COVID-19 pandemic. This applies to customers that pay TOU prices and that buy their electricity from their utility. Customers of unit sub-meter providers that are in a building that pays TOU prices also benefit. Customers do not need to take any action as the pricing applies automatically.

These are the prices that appear on the electricity line of your bill and are only for the electricity you use. They do not include other charges like delivery.



Off-peak price applies all the time
(every hour of every day – weekdays,
weekends & holidays)

OFF-PEAK 10.1¢/kWh

MID-PEAK 10.1¢/kWh

ON-PEAK 10.1¢/kWh

- For many, their next bill after March 24, 2020 will reflect the new pricing. Some may receive a bill before their utility or unit sub-meter provider has been able to implement the pricing change. In that case, the customer will get a credit on the following bill.
- Contact us: 1-877-632-2727; TTY: 1-844-621-9977; ConsumerRelations@oeb.ca; chat: oeb.ca/contact